

Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District

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AGENDA

Regular Meeting of September 16, 2024 at 5:30 pm

1. Safety Moment
2. Public Comment: Residents and customers may address the CAC Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Lead & Copper Rule Revision Update: S. Lakshminarayanan and T. Barger
4. Approval of Minutes – August 19, 2024 meeting
5. Report of OCA – J. Donofrio
6. Approval of OCA invoice for August 2024 for \$24,486.00
7. Volunteers to attend Authority meeting:
 - September 26 – Ms. Campbell
8. New Business
9. Next meeting on Monday, October 21 2024, at 5:30 p.m.
10. Adjourn

Members of the public may attend the meeting via teams using the link at the top of the agenda. To view meeting documents, please visit <http://tinyurl.com/449v27xt>. For questions, contact the board office at jslubowski@rwater.com or by calling 203-401-2515.

SAFETY MOMENT

PEDESTRIAN SAFETY MONTH

September is Pedestrian Safety Month. Below are tips for pedestrians and drivers:

Pedestrians:

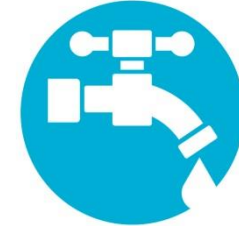
- Ditch the distractions. Keep your eyes up and phones down, especially when crossing the street
- Always use marked crosswalks
- Make eye contact and nod or wave at drivers
- At night, get in the habit of walking with a flashlight or wearing a reflective vest
- Remember to look both ways before crossing

Drivers:

- Slow down on busy streets and intersections
- Avoid distractions such as cell phones, eating and talking to passengers
- At crosswalks, be prepared to stop for pedestrians
- Avoid blocking the crosswalk when making a right hand turn
- Keep headlights on and slow down at night when pedestrians are harder to see

Service – Teamwork – Accountability – Respect – Safety

Tap Into
Safety



Regional Water Authority

PEDESTRIAN SAFETY



Walk on sidewalks whenever they are available.

If there is no sidewalk, walk facing traffic and as far from traffic as possible.



Keep alert at all times, don't be distracted by electronic devices.



Whenever possible, cross streets at crosswalks or intersections, where drivers expect pedestrians.



If a crosswalk or intersection is not available, locate a well-lit area where you have the best view of traffic.

Be visible at all times. Wear bright colored clothing during the day. At night wear reflective materials or use a flashlight.



DRIVER AWARENESS



Look out for pedestrians at all times. Safety is a shared responsibility.

When backing up be aware of your surroundings. Watch for pedestrians.



Yield to pedestrians in crosswalks as well as stopping far back from the crosswalk.

When opening your vehicle door be alert for bicyclists.



9/11

Safety is a core company value at the Regional Water Authority .
It is our goal to reduce workplace injuries to zero.

Regional Water Authority

South Central Connecticut Regional Water Authority
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To: RPB Consumer Affairs Committee
Naomi Campbell, Chair
Charles Havrda
Mark Levine
Stephen Mongillo
Frank Pepe
Richard Smith

Cc: Larry Bingaman, President & CEO
Sunny Lakshminarayanan, VP, EES

From: Tom Barger, Water Quality Manager

Date: 16 September 2024

Subject: Lead and Copper Rule Revisions Update

Inventory Development

- Vacuum excavation has been finished in East Haven and Milford; work continues in New Haven, Hamden, Ansonia, Derby and Woodbridge. North Haven, Orange and West Haven are slated to begin shortly as crews move from other towns.
- As of the middle of August 2024, approximately 2,000 or 60% of vacuum excavations have been completed assuming that at least 10% of field verifications will be performed through vacuum excavations to achieve close to a 90% accuracy. It is estimated that the approximate number of unknowns including both customer side and the utility side is close to 26,000. After finishing the initial round of excavations, based on predictive modeling and to further refine RWA will conduct more excavations, if needed.
- RWA has offered on a proactive basis sample collection to those customers where service line replacements are mandatory based on lines being identified as either lead or galvanized iron;
 - of these 134 locations, approximately 20% have responded with sample collection.
 - only 1 home has been identified with lead and that result also been less than 15 ppb.
- RWA has requested Avanti (EPA's Accelerator Consultant) to provide educational materials and assist in identifying service line details in West Haven and New Haven by conducting in-home inspections.
- Training has been provided to Field Service and Cross Connections staff on the use of LeadCast to enable real-time inclusion of service line information; RWA's field construction crews continue to update the field information into LeadCast, the predictive modeling platform.
- For towns where excavations have been completed or nearing completion, predictive modeling will commence shortly.

Communication

- RWA has met with executives from most towns and meetings are scheduled with Branford and North Branford in the upcoming weeks.
- RWA typical communication protocol is outlined as below:
 - 30-Day letter mailed to all residents in the areas where RWA will be performing vacuum excavation.
 - This letter gets mailed 20-30 days prior to vacuum excavations.
 - This letter is meant to be a heads-up to the community.
 - Most folks who receive the letter will not have vacuum excavation performed at their property.
 - RWA Vac Ex at your home door hanger
 - This will be left at addresses where vacuum excavations are planned to be performed.
 - These hangers are left 48-72 hours prior to vacuum excavations.
 - No Lead Found Door hanger
 - On the same day RWA completes the vacuum excavation, RWA informs the resident with either one of two door hangers indicating the results of our inspection.
 - This door hanger will be left with folks that do not have any lead present in their service line.
 - Disturbed Line Letter
 - This note will be left with those who RWA determine may have lead in their service lines
- RWA promotes awareness through social media, podcasts, participation in discussions organized by the towns.

Funding

- RWA has submitted and has been approved for funding through DWSRF for engineering and inventory development; the RWA is working on securing significant grant funds for this phase of the LCRR work.
- RWA has submitted for DWSRF funding which will include both grants and loans for replacement of lead service lines (both customer and utility).

Schedule

- RWA will submit the initial inventory to CTDPH by October 14, 2024 in line with the LCRR submission deadlines.
- The initial round of vacuum excavations (ranging from 10 – 13% of unknowns), predictive modeling, inventory development and finalizing the report for submission will be complete by this date.
- RWA will continue refining the inventory into FY25 also will commence replacement of the lead service lines during the latter half of FY25.

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

August 19, 2024

Minutes

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Monday, August 19, 2024, via remote access. Chair Campbell presided.

Members present: N. Campbell, C. Havrda, M. Levine, S. Mongillo, and R. Smith

Members absent: F. Pepe

RPB: R. Harvey and J. Mowat Young

Authority: K. Curseaden

RWA: P. Singh, D. Bochan, and K. Schnaitmann

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:31 p.m. She reviewed the Safety Moment distributed to members.

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

At 5:33 p.m., on motion made by Mr. Mongillo and seconded by Mr. Levine, the Committee voted unanimously to convene in executive session pursuant to C.G.S. Section 1-200(6)(E) for matters covered by Section 1-210(b)(19)(i)(ii), pertaining to security risk. Present in executive session were Committee members, Messrs. Harvey, Curseaden, Donofrio, Singh, Schnaitmann, and Mss. Bochan, Slubowski, and Young.

At 6:03 p.m., the Committee came out of executive session. No votes were taken in, or as a result of, executive session.

On motion made by Mr. Mongillo and seconded by Mr. Levine, the Committee voted to approve the minutes of its July 22, 2024 special meeting, as presented.

Attorney Donofrio reported that he is preparing for the public hearings scheduled for August 22nd and August 27th for the Authority’s Acquisition Application. He noted that he issued his memorandum on August 15, 2024.

Attorney Donofrio also stated that the RPB Finance Committee met earlier in the month and found the Authority’s Rate Application to be complete. It is scheduled to be on the RPB Agenda at the August 22nd meeting for a vote to schedule the public hearing on Thursday, September 26, 2024.

He reported no consumer escalations at this time; however, he is currently monitoring a consumer issue but has received no direct communication at this time.

On motion made by Mr. Mongillo and seconded by Mr. Havrda, the Committee voted unanimously to approve the OCA’s July invoice for \$4,803.00.

Representative Policy Board
Consumer Affairs Committee
August 19, 2024

Chair Campbell confirmed Authority meeting assignments for August 22nd and September 26th.

There was no new business to report.

The Committee's next meeting is on Monday, September 16, 2024, at 5:30 p.m.

At 6:11 p.m., on motion made by Mr. Levine and seconded by Mr. Mongillo, the Committee voted to adjourn the meeting.

Mark Levine, Chair

UNAPPROVED