

SOUTH CENTRAL CONNECTICUT REGIONAL WATER AUTHORITY

**STRATEGIC PLANNING COMMITTEE**

FEBRUARY 23, 2023

MEETING TRANSCRIPTION

[STRATEGIC PLANNING COMMITTEE MEETING BEGINS AT 12:54 P.M.]

David:

Approval of the minutes from November 17, our last meeting. We would like to move that.

Suzanne:

I'll move that.

Catherine:

Second.

David:

Second. All right. All those in favor signify by saying aye.

Group:

Aye.

David:

Thank you, Kevin. We heard that. So next we have our work plan for fiscal year '24. And we have penciled in for review of the year-end in June, and an update on the metrics, and then begin a review of the following year's strategic action plan. And then special topic will be customer service experience and collections. These are placeholders because the topics may need to change, but there will be something at each of the meetings. And then in August, we'll have a robust discussion about succession planning. And then a special topic will be employee learning and growth and engagement.

And then November internal business procedure improvements, an update on that. And then the utility and commercial business financial health will be our special topic. And then for next February, a year from now, we'll review the six-month as we're doing now, and we'll have a special topic of technology roadmap and cybersecurity. They'll be moving far along with the CIS project. All right. Next item is to discuss the six-month status of the fiscal year '23 action plan update. Is all of this, or a significant portion of this, or how much of this needs to be an executive session because of the commercial?

Larry:

Yeah, I think because of the commercial and financial implications overall in the plan that we need to go into executive sessions.

David:

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Okay. All right. Charles, I know we didn't even really get to say hello to you because I saw you log in just after the meeting started.

Charles:

All right, you want me to log out or you log me out?

Jennifer:

You can log out.

David:

You can log out. Jennifer will just make sure that it's there and we'll see you tonight at the meeting in the public area.

Charles:

Oh, okay. So you don't need me to come back this afternoon at all then?

David:

No, we'll go over this and it's so intertwined with the proprietary.

Charles:

All right, no problem. See you this evening.

David:

All right. Thank you.

Charles:

Bye-bye.

David:

All right. So I'll take a motion to go into executive session for the purpose of discussing proprietary commercial activities and inviting the senior executive team that is present. And Jennifer, and that's [inaudible 00:26:40] Okay. Very good. All right. So who'd like to move that? [

Suzanne:

I move.

David:

All right. Second.

Catherine:

I'll second the motion.

David:

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All right. All those in favor signify by saying aye.

Group:

Aye.

David:

Thank you, Kevin.

[STRATEGIC PLANNING COMMITTEE MEETS IN EXECUTIVE SESSION FROM 12:55 P.M. TO 1:57 P.M.]

[STRATEGIC PLANNING COMMITTEE MEETING ADJOURNS AT 1:57 P.M.]