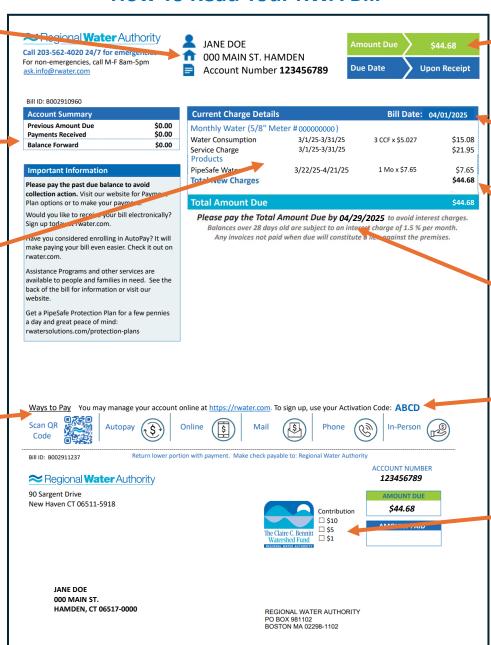
How To Read Your RWA Bill

Account Info: The name and address associated with your account, and your unique Account Number.

Account Summary: A summary of account activity in the last cycle, including any balance forward.

Charge Details: Description and dates of services charged, including dates and water usage information. Charges for water usage are presented in CCF (100 cubic feet).

Ways To Pay. Scan the QR code for more information on payment options. Don't forget to register in our online account portal to set up paperless billing and Autopay.



Amount Due: The amount you currently owe, including new charges and any balance forward.

Bill Date: The date your bill was issued. Payment is due upon receipt.

New Charges: Charges from the most recent billing period.

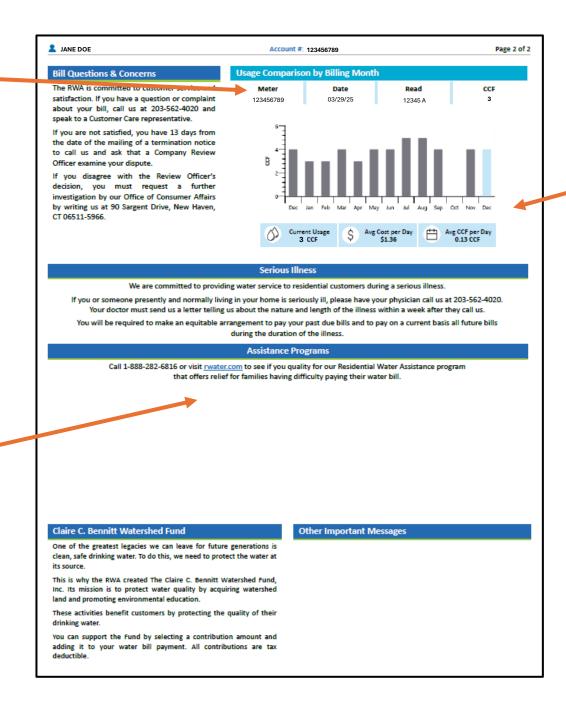
Pay By Date: Payments must be received by this date to avoid interests and penalties.

Activation Code. You'll need this code to set up your account in our online portal. (Also called Activation Token.)

Charitable Donation: Add an optional contribution to the Claire C. Bennit Watershed Fund to your payment.

Meter Read: RWA water customers can find their meter number(s), the date and reading from the latest meter read, and total CCF (100 cubic feet) of water consumed in the last cycle. A=actual read; E=estimated read.

Other Information: Learn about programs and services available to you.



Usage Info: Compare month-to-month water usage and other information. Find ways to save at rwater.com.