



Lead and Galvanized Service Line Replacement Program

The Regional Water Authority (RWA) invites you to participate in our **2025 Lead and Galvanized Service Line Replacement Program**. We will be replacing lead service lines in Milford starting in **Summer 2025**.

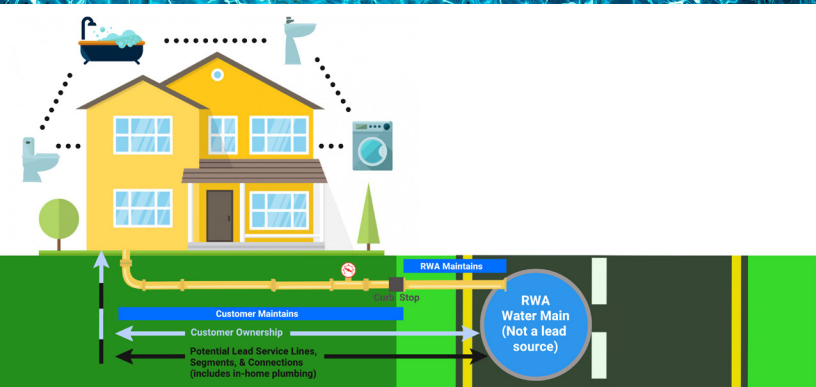
The RWA has launched a Lead Service Line (LSL) Replacement Program. The portion of the service line owned by each homeowner will be replaced at no direct cost. A lead-free copper service line will replace the entire service line.

Our records indicate that your home may have a lead or galvanized steel water service line. Galvanized steel pipes also contain lead.

We are going to replace lead service lines on your block **next summer**.

Call **833-RWA-Lead (833-792-5323)** or email Tracy Russo at TRusso@rwater.com with any questions.

Graphic Placeholder



Why should I replace my lead service line?

The water that leaves our water treatment plants and travels through water mains to homes or businesses has no lead in it. But as water sits in plumbing systems, small amounts of lead from lead pipes and lead solder used to join copper pipes can dissolve into the water.

Lead service lines, the pipes that connect your house to the water main in the street, are the largest source of lead in contact with drinking water. Exposure to lead in drinking water may cause serious health problems including damage to the kidneys and brain. Infants, children, and pregnant women are especially at risk.

What if I am not sure if I have a lead service line?

Test your service line pipe material at home. Follow these simple instructions on the RWA's website:

www.tinyURL.com/RWA-VerifyMaterial



Please follow the steps on the survey to self-report your water service line material with photos.



Call 833-792-5323 with any questions. If you struggle with identifying your material, a CDM Smith inspector can come and inspect the house.

What can I do RIGHT NOW?

- Install a water filter. Visit tinyURL.com/PitcherFilters for a list of water filters for your home. These filters are NSF/ANSI-53 certified to remove lead.
- Flush your system by running cold water for at least 3 minutes whenever the water in your home has not been used for more than 6 hours.
- Do not use hot water directly from the tap for cooking or preparing baby formula.
- Remove and clean the faucet aerator once a month for 6 months.
- Do not boil water for the purpose of removing lead.
- Replace plumbing that does not meet the current **Safe Drinking Water Act (SDWA)** definition of "lead-free." Visit the NSF website at nsf.org to learn more about lead-containing plumbing fixtures.

Still have questions?



833-RWA-Lead (833-792-5323) ask.info@rwater.com



www.tinyURL.com/RWA-Lead

