

Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District

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AGENDA

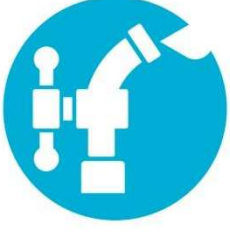
Regular Meeting of August 18, 2025 at 5:30 pm

1. Safety Moment
2. Public Comment: Residents and customers may address the CAC Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Enterprise Risk Management Update: P. Singh and E. Calo
4. Approval of Minutes – July 21, 2025 regular meeting
5. Report of OCA – J. Donofrio
6. Approval of OCA invoice for July 2025 for \$2,346.00
7. Volunteers to attend Authority meetings:
 - August 28 – Mr. Levine
 - September 25 – Ms. Campbell
8. New Business
9. Next meeting on Monday, September 15, 2025, at 5:30 p.m.
10. Adjourn

****Members of the public may attend the meeting in person or via teams using the link at the top of the agenda. To view meeting documents, please visit <https://tinyurl.com/26jtre6x>. For questions, contact the board office at jslubowski@rwater.com or by calling 203-401-2515.**

SAFETY MOMENT

Tap Into
Safety



Regional Water Authority

BACK TO SCHOOL MEANS SHARING THE ROAD: SLOW DOWN

School days bring congestion: School buses are picking up their passengers, kids on bikes are hurrying to get to school before the bell rings, harried parents are trying to drop their kids off before work. It's never more important for drivers to slow down and pay attention than when kids are present – especially before and after school.

If You're Dropping Off:

- Don't double park; it blocks visibility for other children and vehicles
- Don't load or unload children across the street from the school
- Carpool to reduce the number of vehicles at the school

Sharing the Road with Young Pedestrians:

- In a school zone when flashers are blinking, stop and yield to pedestrians crossing the crosswalk or intersection
- Always stop for a school patrol officer or crossing guard holding up a stop sign
- Never pass a vehicle stopped for pedestrians

Sharing the Road with School Buses:

- Never pass a bus from behind or from either direction if you're on an undivided road if it is stopped to load or unload children
- The area 10 feet around a school bus is the most dangerous for children; stop far enough back to allow them space to safely enter and exit the bus
- Be alert; children often are unpredictable, and they tend to ignore hazards and take risks



Service – Teamwork – Accountability – Respect – Safety

Regional Water Authority

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

July 21, 2025

Minutes

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Monday, July 21, 2025, at 90 Sargent Drive, New Haven, Connecticut, and via remote access. Chair Campbell presided.

Members present: N. Campbell, C. Havrda, M. Levine(R), and S. Mongillo(R)

Members absent: R. Smith

RPB: R. Harvey(R), T. Clifford(R), J. DiCarlo(R), G. Malloy, C. Mancini(R), and T. Slocum

Authority: C. LaMarr

RWA: S. Lakshminarayanan, R. Kowalski, P. Singh, D. Bochan, J. Hill, B. Hoskie, and A. Shepherd

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:31 p.m. She reviewed the Safety Moment distributed to members.

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

At 5:31 p.m., on motion made by Mr. Levine, and seconded by Mr. Havrda, the committee voted to go into executive session pursuant to C.G.S. Section 1-200(6)(E) to discuss the AMI benefits, covered by Section 1-210(b)(5)(B), pertaining to commercial and financial information. Present in executive session were Committee members, Atty. Donofrio, Messrs. Harvey, Lakshminarayanan, Clifford, DiCarlo, Hill, Malloy, Shepherd, and Slocum, and Mss. LaMarr, Kowalski, Bochan, Hoskie, and Slubowski.

At 6:16 p.m., the Committee came out of executive session. No votes were taken in or as a result of executive session.

On motion made by Mr. Havrda, and seconded by Mr. Mongillo, the Committee voted to approve the minutes of its June 16, 2025 meeting, as presented.

Atty. Donofrio, OCA, provided an update on two escalated issues. The first related to a property on Clark Street Extension in Derby, where the customer has accepted the OCA's resolution, thus resolving the complaint. The second issue is related to billing matter for a property in East Haven. The RWA offered to waive interest on the outstanding balance, the customer counter offered with a \$1,300 payment, leaving a difference of approximately \$600, which the Authority is currently considering. The customer is waiting to hear back from the Authority.

Atty. Donofrio reported that he has also been reviewing Blue Drop interrogatories and responses. He recognized the RWA team for work done responding to interrogatories.

On motion made by Mr. Levine, and seconded by Mr. Havrda, the Committee voted to approve the OCA's June 2025 billing for \$4,278.00.

Chair Campbell reviewed assignments for Authority meetings for July, August, and September.

Mr. Levine nominated Ms. Campbell for chair of the Consumer Affairs Committee for the upcoming year. Mr. Havrda seconded the motion, and the Committee voted unanimously to elect Ms. Campbell as chair of the Consumer Affairs Committee for the upcoming year, effective immediately.

Chair Campbell thanked management for the AMI recap and the team's availability to answer questions.

The next regular meeting is on Monday, August 18, 2025, at 5:30 p.m.

At 6:25 p.m., the Committee meeting adjourned.

Naomi Campbell, Chair

(R) = Attended remotely.

UNAPPROVED