

Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District

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AGENDA

Regular Meeting of Monday, January 27, 2025 at 5:30 pm

1. Safety Moment
2. Public Comment: Residents and customers may address the Consumer Affairs Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Approval of Minutes – December 16, 2024 meeting
4. Review and possible recommendation to the RPB regarding proposed changes to Regional Water Authority Rules and Regulations
5. Approval of OCA Budget for FY 2026
6. Report of OCA – J. Donofrio
7. Approval of OCA invoice for December 2024 for \$1,176.00
8. New Business
9. Next regular meeting – Monday, February 24, 2025 at 5:30 p.m.
10. Adjourn

****Members of the public may attend the meeting via teams using the link at the top of the agenda. To view meeting documents, please visit <https://tinyurl.com/26jtre6x>. For questions, contact the board office at jslubowski@rwater.com or by calling 203-401-2515.**

SAFETY MOMENT

JANUARY – Safety at Home

Extreme cold is generally defined as a prolonged period of excessively cold weather. Extreme cold conditions are often, but not always, part of winter storms.

Prepare for cold weather:

- Make sure your home is well insulated
- Check battery powered equipment and stock extra batteries
- Keep emergency heating equipment available
- Stock an extra supply of food/water
- Insulate water pipes
- Stay indoors during extreme cold
- Move pets indoors
- Wear loose, layered clothing
- Check heating supply

TapInto
Safety



Regional Water Authority



Service – Teamwork – Accountability – Respect – Safety

Safety is a core company value at the Regional Water Authority .
It is our goal to reduce workplace injuries to zero.

 Regional Water Authority

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

December 16, 2024

Minutes

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Monday, December 16, 2024 at 90 Sargent Drive, New Haven, Connecticut, and via remote access. Chair Campbell presided.

Members present: N. Campbell, C. Havrda, M. Levine, S. Mongillo, R. Smith

Members absent: F. Pepe

RPB: R. Harvey (RPB Chair)

Authority: C. LaMarr

RWA: R. Kowalski, P. Singh, and J. Hill

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:30 p.m. She reviewed the Safety Moment distributed to members.

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

On motion made by Mr. Mongillo and seconded by Mr. Smith, the committee voted to approve the minutes of its November 18, 2024 meeting, as presented.

Ms. Kowalski, the RWA’s Senior Vice President, Chief Financial Officer & Head of Corporate Development, reviewed the FY 2026 budget schedule and reviewed dates to review the budget at a joint special meeting of the RPB Consumer Affairs Committee and Land Use Committee. After discussion, it was the consensus of the Committee to recommend a joint special meeting with the Land Use Committee on Thursday, April 17, 2024 at 5:30 p.m.

Atty. Donofrio reported no pending consumer matters. He noted that he has been preparing for the RWA’s pending application related to the Seymour disposition.

On motion made by Mr. Levine and seconded by Mr. Mongillo, the Committee voted to approve the OCA’s November 2024 billing for \$1,401.00.

Mr. Singh, the RWA’s Chief Information Digital Officer & Vice President of Customer Care, reported that the Committee will be receiving communications related to the CIS project early next year.

At 5:39 p.m., on motion made by Mr. Smith and seconded by Mr. Levine, the Committee voted to adjourn the meeting.

Naomi Campbell, Chair

UNAPPROVED

South Central Connecticut Regional Water Authority

90 Sargent Drive, New Haven, Connecticut 06511-5966 203-562-4020

<http://www.rwater.com>

TO: RPB Consumer Affairs Committee
Naomi Campbell, Chair
Charles Havrda
Mark Levine
Stephen Mongillo
Frank Pepe
Richard Smith

FROM: Prem Singh

DATE: January 27, 2025

SUBJECT: Revisions to Rules and Regulations

South Central Connecticut Regional Water Authority's (RWA) *Rules and Regulations for Water Service and its Rules, Regulations and Rates Governing the Extension of Water Mains* were last revised in 2022. Several changes are recommended and are hereby submitted to the Authority for approval in "track changes" mode to highlight the changes.

Revisions are detailed below:

A. Rules and Regulations for Water Service:

1. Pg. 11 Owner Responsibilities: Added Item 6 and included request for approval from seasonal billing to year-round service under Item 7.
2. Pg. 17: Cross Connection Control Item 5: reworded backflow device installation placement
3. Pg. 19 Billing Item 8: Reworded to align interest with enabling legislation amendments approved in H.B. 05277 ([CT HB05277 | 2024 | General Assembly | LegiScan](#))
4. Pg. 23 Meters and Meter Testing Item 1: Incorporated reading device
5. Pg. 24 Meters and Meter Testing Item 4C: reworded meter location compliance and updated bulleting
6. Pg. 27 Meters and Testing Item 19: incorporated Customer supplied meter readings will not be accepted for billing purposes.
7. Pg. 31 Technical Standards Item 20: reworded allowance of polyethylene tubing with approval
8. Pg 32 Material Specifications Item 1: clarified plastic pipe specifications.

B. Rules, Regulations, and Rates Governing the Extension of Water Mains: No changes.

In Line with the 2022 review and approval of the Rules and Regulations, management recommends that the approval process include the Representative Policy Board, although not explicitly required in the enabling legislation. Inclusion of all parties in the process allows us to fend off future challenges to the document and address any concerns that are raised as part of the approval process.

The January 3, 2025 effective date on the Rules and regulations for water service will be aligned with the effective rate change date upon approval.

CC: Sunny Lakshminarayanan
Rochelle Kowalski
Jeffrey Donofrio, Esq.