

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

March 18, 2024

Minutes

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Monday, March 18, 2024, via remote access. Chair Levine presided.

Members present: M. Levine, N. Campbell, S. Mongillo, A. Rescigno, and R. Smith

Members absent: F. Pepe

RPB: R. Harvey and C. Havrda

Authority: M. Ricoszi

RWA: R. Kowalski, D. Bochan, L. DiFrancesco, J. Hill, P. Robberstad, and P. Singh

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Chair Levine called the meeting to order at 5:31 p.m. He reviewed the Safety Moment distributed to members.

Chair Levine offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

On motion made by Mr. Rescigno, and seconded by Mr. Mongillo, the Committee voted to approve the minutes of the January 22, 2024 regular meeting, the February 26, 2024 regular meeting, and the February 28, 2024 joint special meeting, as presented.

Chair Levine stated that it would be appropriate to move the approval of the OCA’s invoices for January 2024 and February 2024 before the Education Program Update. After discussion, on motion made by Mr. Mongillo, and seconded by Mr. Smith, the Committee voted unanimously to approve the OCA’s January 2024 and February 2024 invoices.

At 5:33 p.m., Ms. Campbell entered the meeting.

Ms. DiFrancesco, the RWA’s Multimedia Communications & Education Team Lead, and Ms. Robberstad, the RWA’s Education & Environmental Programs Assistant, provided an update on the RWA’s Education Program, which included:

- Outreach and onsite education
- Historical information
- Programs, trends and towns
- Expansion
- Project WATER
- Social media outreach

Committee members discussed loan boxes, method of contact, length of programs, digital brochures, social media reach, and program availability.

Attorney Donofrio, OCA, reported no active consumer complaints. However, there was a complaint regarding 180 North State Street in Ansonia but the Authority is in the process of resolving the matter directly and it has not yet escalated to the Office of Consumer Affairs.

Currently, he is working on the Authority's Application for the acquisition of Target Three, scheduled for a public hearing on March 28th. He has submitted interrogatories and received the Authority's responses. Next steps will include his memorandum to the RPB with his recommendation.

Chair Levine reported on upcoming meetings:

- April 8, 2024 at 5:00 p.m. – Finance Committee meets to review the FY 2025 Budget with management.
- Monday, April 15, 2024 at 5:30 p.m. – Joint meeting with Land Use Committee to review the FY 2025 Budget with management (CAC regular meeting/LUC special meeting). Committee business will take place following the budget presentation.

RPB members are invited to attend either or both meetings.

As there was no new business, at 5:58 p.m., on motion made by Mr. Rescigno, and seconded by Mr. Smith, the Committee voted to adjourn the meeting.

Mark Levine, Chairman